

## **Waiver of Responsibility and Liability for Prescriptions to be Filled by Internet Pharmacies or Catalog Vendors**

Client's Name: \_\_\_\_\_ Pet's Name: \_\_\_\_\_

We understand and empathize with the desire to find products cheaper. We know that several online pharmacies and catalog houses presently sell these products cheaper than we are able to. If you wish, we will gladly authorize you a prescription for your pet for these products in lieu of selling them here. We do, however wish for your decision to be an informed decision, and want you to know several things regarding online pharmacies and catalogue houses.

1. There is the possibility that the prescription drugs received from these vendors may be counterfeit and may not have been approved by the FDA. This has occurred in the past and could recur. Many pharmaceuticals manufactured and labeled for use in other countries (namely Mexico and Australia) have been illegally diverted and sold through the United States.
2. As the provider of your pet's care, our medical records keep track of all drugs dispensed by us to you. When you purchase your prescriptions elsewhere, our computer tracking system is not activated to print instructions for use or risks of adverse effects or to send reminders for follow-up exams and/or lab tests that may be needed to monitor results or adverse reactions.
3. You may not have the prescription drug(s) available soon enough to start your pet's medications at the optimal time to provide relief for his/her condition.
4. When prescription products are purchased elsewhere, our staff members are unavailable to teach you how to administer them.
5. The number of tablets or capsules, milligram size of the unit, volume and/or concentration of liquid, and number of authorized refills may differ from that prescribed by the attending doctor.
6. Manufacturer rebates that would ordinarily be available for products purchased from this facility generally will not be available.
7. The manufacturer's warranties or guarantees for these products may not be valid. This means if your pet's condition is not effectively treated with the product(s), manufacturers may not stand behind their products or product liability procedures. Additionally, the owners of and doctors at this facility will be unable to assist you in claims against those manufacturers.
8. Vaccines that are shipped through surface carriers and that arrive at your home unrefrigerated may be ineffective. Even if you reconstitute the vaccines you receive, you may be unable to administer them properly or may injure yourself or your pet when doing so.
9. Due to the fact the vaccines were not administered by a veterinarian, they may not be accepted as valid by kennels, airlines, licensing agencies or veterinary practices.

I hereby request a prescription for medication(s) or vaccination(s) for my pet so that I can purchase these products from an Internet pharmacy or catalog vendor. I have been informed that the above risks exist when I obtain these products from such sources. I also accept the following guidelines:

1. All state and federal prescribing laws apply, the same as if you purchased it here.
2. To avoid any potential doctor-patient confidentiality issues, we will not communicate with the

internet pharmacies or catalog houses.

3. It is your responsibility to ensure that the prescription is sent, filled, labeled, shipped and used correctly. These services have a reputation for poor customer service, and we cannot be expected to take the time to oversee their operations.

4. We will not become involved in any product failure issues for products purchased through the discount houses. This includes heartworm, intestinal parasite and flea prevention medications, too.

I have read and understand the above, accept these risks and am aware that this facility cannot accept any financial responsibility for paying for or reimbursing me for any treatments required as a result of the use of products purchased from these sources. In the absence of negligence, I agree to hold this veterinary practice harmless for any deleterious effects or lack of effectiveness of drugs or vaccines purchased from any other source.

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Signature of Owner or Authorized Agent

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Date

## PLATEAU ANIMAL HOSPITAL

### PRESCRIPTION FEE

If you use an outside pharmacy, such as Chewy, 1-800 Pet Meds, etc., we do implement a \$3.50 prescription fee. This fee is charged yearly, but the fee is charged per product, per pet. We want to break down why we charge this prescription fee.

- A call or request comes in. The receptionist fills out the appropriate information to give to the doctor.
- If more information is needed; a call to you, our client, is made to update our files.
- The doctor reviews each patient's chart to see if the prescription can be approved.
- It is then approved or declined and sent back up to the reception desk to be faxed to the pharmacy.
- The receptionist then scans and attaches this prescription to the patient's medical history.

Please understand why this prescription fee has been implemented. We are very honest and upfront on all the fees that we charge here. We thank you for understanding.